

1. If you don't remember your password, click on the link to "reset your password"

2. Type in your username eg:

[pnumber@siena.vic.edu.au](mailto:pnumber@siena.vic.edu.au)

Please email [ithelp@siena.vic.edu.au](mailto:ithelp@siena.vic.edu.au) if you don't remember your username

3. Type in your mobile number to have a verification code sent to your phone.



Sign in with your organizational account

If you are unable to login, please reset your password or contact [ithelp@siena.vic.edu.au](mailto:ithelp@siena.vic.edu.au)

← → ↻ https://passwordreset.microsoftonline.com

Microsoft

Get back into your account

Who are you?

To recover your account, begin by entering your user ID and the characters in the picture or audio below.

User ID:

Example: user@contoso.onmicrosoft.com or user@contoso.com



Enter the characters in the picture or the words in the audio.

Microsoft

Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Text my mobile phone

Call my mobile phone

In order to protect your account, we need you to enter your complete mobile phone number (including area code) below. You will then receive a text message with a verification code which can be used to reset your password.